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From: Nancy Eaton [mailto:]
Sent: Wednesday, July 29, 2009 7:00 PM
To: Sellis@mygreenbuildings.com
Subject: thank you so much

Hey Steve:

Just wanted to say thanks for coming to the meeting yesterday. I know I'm a small client for you guys, and it really makes me feel good to know that you give small clients like me the same kind of attention you very likely do your big ones.

I really enjoyed the tour of your office, and again it just reinforced what I already knew and sensed about what MGB was all about. Tight ship, smart processes, hard-working smart people.

Speaking as a customer, you may not know how much of a relief and a joy it is to work with a contractor on the same wavelength, and how rarely that happens. I just really feel great about how we are all on the same page about so many things, how you picked exactly the right person to work on the design (Tom)...you guys just totally get it, and that's about the best it can be from a client's standpoint, especially one with some of her own vision and a lot of her own opinions ;-). So many times, people want to squelch your vision for whatever reason, so it's so nice to feel confident that you know just the right things to do and what needs to get done. It means a lot less worry for me, and as someone very emotionally invested in her home, it means a great deal to me.

Take care,

Nancy Eaton